CHRIS STEINKRAUS

Business Analyst

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New career growth opportunities working as a liaison among stakeholders. To understand the structure, policies and operations of an organization and to recommend solutions that enable an organization to achieve its goals.

EXPERIENCE

2014 - present	**BUSINESS ANALYST –** Community Medical Centers
	- Performed a needs assessment on staff to determine reoccurring and undocumented issues resulting in immediate resolution of multiple problems. - Scoped, implemented and performed a value assessment on a system designed to provide additional medical services and expand patient care satisfaction. - Increase reliability of software systems by gathering requirements and reducing unnecessary processes. - Illicit stakeholders and gather requirements for creating over 80 technical documents used to perform various jobs and tasks. - Led hardware implementation resulting in a 65% reliability increase across 1600 devices. - Develop scrips for data mining and use with Microsoft Excel. Present reports to management and stakeholders. - Managed projects and stakeholders for all technical related issues and implementations at a remote facility. - Act as a technical liaison between multiple facilities to improve business process. - Managed restructure of directory services reducing the access time on more than 10,000 devices.
2007 - 2014	**SYSTEMS ADMINISTRATOR -** McCormick Barstow LLP
	- Planned and instructed server migration from one facility to another. - Saved the firm $8,000 annually analyzing power requirements and replacing desktop monitors to reduce power consumption. - Develop, document and maintain installation and configuration procedures. - Implemented SharePoint intranet supporting 300 users in a corporate environment. - Perform daily system monitoring, including reviewing system and application logs. Generate reports for management review. - Perform needs assessment to determine backup frequency and retention goals. Implement a system to meet the scope guidelines. - Provide upper tier and other support per request from various constituencies. - Managed a variety of Windows based systems increasing knowledge of corporate solutions.

EDUCATION

2018	**BA CERTIFICATE PROGRAM -** UC Davis Extension
	Certificate – In progress, finished October 2018

2005 - 2007	**TECHNICAL MANAGEMENT -** DeVry University
	Bachelors • 3.8 GPA with 95% attendance. • Cum laude

2003 - 2004	**INFORMATION TECHNOLOGY –** Heald College
	Associate in Applied Science • 4 time Directors list, 1-time Dean's List, 2 time Heald Scholarship. • Received an Excellence in Technology Award.